

Point to Point Broadband Email Setup

point to point broadband

A stylized orange graphic consisting of multiple curved lines that form a dome-like shape, resembling a satellite dish or a geodesic dome. The lines are arranged in a fan-like pattern, radiating from a central point on the left and curving upwards and outwards to the right. The graphic is positioned behind the text 'point to point broadband'.

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Adding an Email account to Thunderbird

Adding an email account with Thunderbird is easy. All you need is a working copy of Thunderbird which is available from <http://www.mozilla.com/en-US/thunderbird/> Although installation of Thunderbird is outside the scope of this document, you can visit <http://www.mozilla.com/en-US/thunderbird/releases/1.0.2.html#install> for the official installation instructions.

1. If you already have Thunderbird installed, simply Click 'Tools' then 'Account Settings' then 'Add Account'

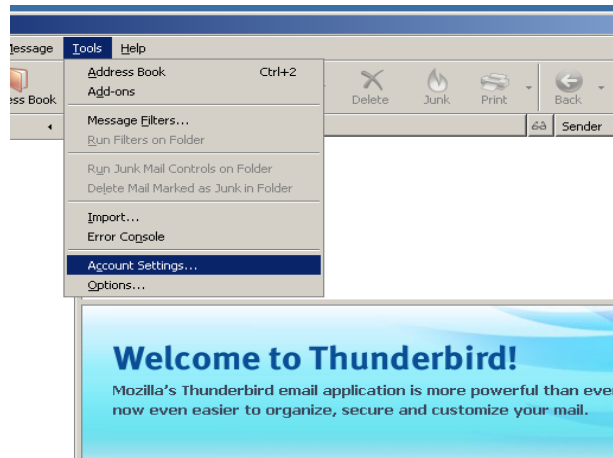


Figure 1

2. From there, you can choose 'Email Account' and click 'Next'

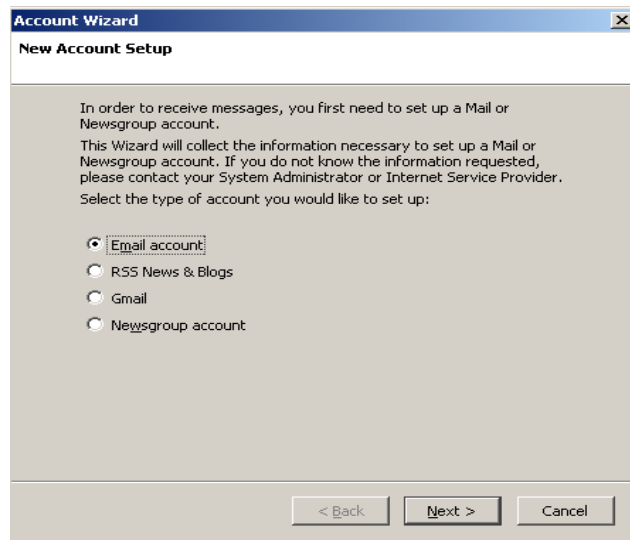


Figure 2

3. Enter your full name, and email address

Account Wizard [X]

Identity

Each account has an identity, which is the information that identifies you to others when they receive your messages.

Enter the name you would like to appear in the "From" field of your outgoing messages (for example, "John Smith").

Your Name:

Enter your email address. This is the address others will use to send email to you (for example, "user@example.net").

Email Address:

< Back Next > Cancel

Figure 3

4. Click 'Next' and you will be taken to the 'Server Information' page, where you can enter the mail servers as provided.

For the incoming server, we'll use mail.simcoemail.com
For the outgoing server, we'll use smtp.simcoemail.com

5. After this information is entered, just click 'Next'

Account Wizard [X]

Server Information

Select the type of incoming server you are using.

POP IMAP

Enter the name of your incoming server (for example, "mail.example.net").

Incoming Server:

Uncheck this checkbox to store mail for this account in its own directory. That will make this account appear as a top-level account. Otherwise, it will be part of the Local Folders Global Inbox account.

Use Global Inbox (store mail in Local Folders)

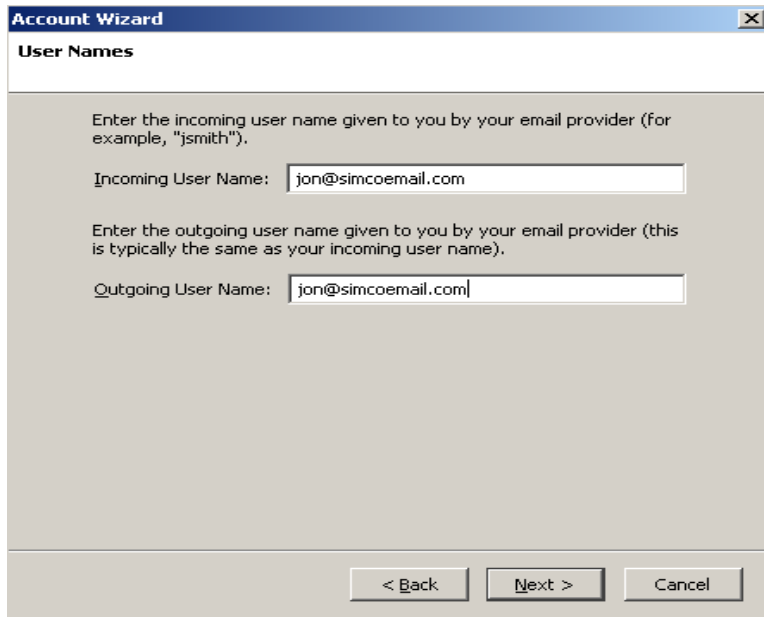
Enter the name of your outgoing server (SMTP) (for example, "smtp.example.net").

Outgoing Server:

< Back Next > Cancel

Figure 4

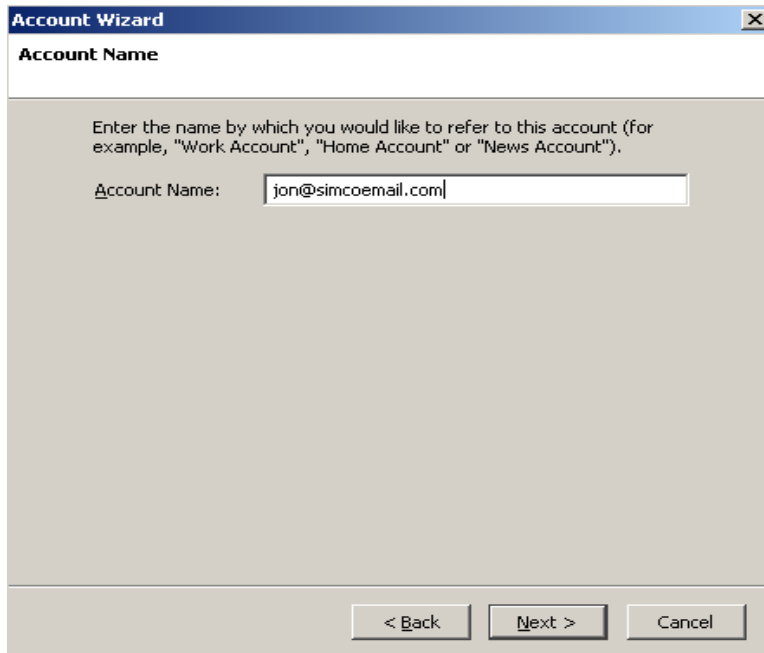
6. On the next screen just enter your email address for both the incoming and outgoing user name, then click 'Next'



The screenshot shows a dialog box titled "Account Wizard" with a close button (X) in the top right corner. The main heading is "User Names". Below this, there is instructional text: "Enter the incoming user name given to you by your email provider (for example, 'jsmith')." followed by a text input field labeled "Incoming User Name:" containing the text "jon@simcoemail.com". Below that is another instructional text: "Enter the outgoing user name given to you by your email provider (this is typically the same as your incoming user name)." followed by a text input field labeled "Outgoing User Name:" containing the text "jon@simcoemail.com". At the bottom of the dialog, there are three buttons: "< Back", "Next >", and "Cancel".

Figure 5

7. Next you can provide a name for this account. The default is to use the email address, however anything that suits you will do.



The screenshot shows a dialog box titled "Account Wizard" with a close button (X) in the top right corner. The main heading is "Account Name". Below this, there is instructional text: "Enter the name by which you would like to refer to this account (for example, 'Work Account', 'Home Account' or 'News Account')." followed by a text input field labeled "Account Name:" containing the text "jon@simcoemail.com". At the bottom of the dialog, there are three buttons: "< Back", "Next >", and "Cancel".

Figure 6

8. The last page will simply confirm all of the information you provided. Check it over and make sure it's what you want. When you are happy with what's there, just click 'Finish'

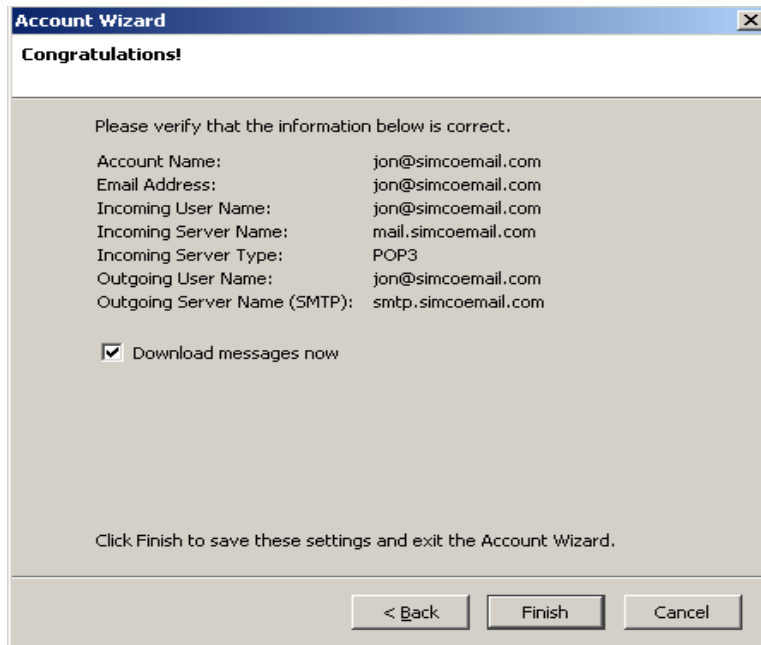


Figure 7

From there Thunderbird will continue to load, and ask you for your account password.

9. Enter your password in the box and choose whether or not you'd like Thunderbird to remember your password for you (recommended).

Adding an Email account in Microsoft Outlook

1. Click on 'Tools' then E-Mail Accounts...'

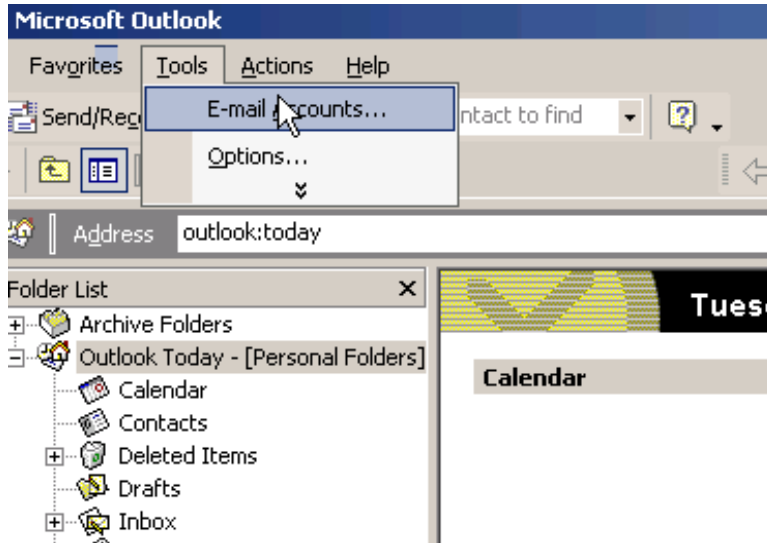


Figure 8

2. Select 'Add a new e-mail account' and click 'Next'

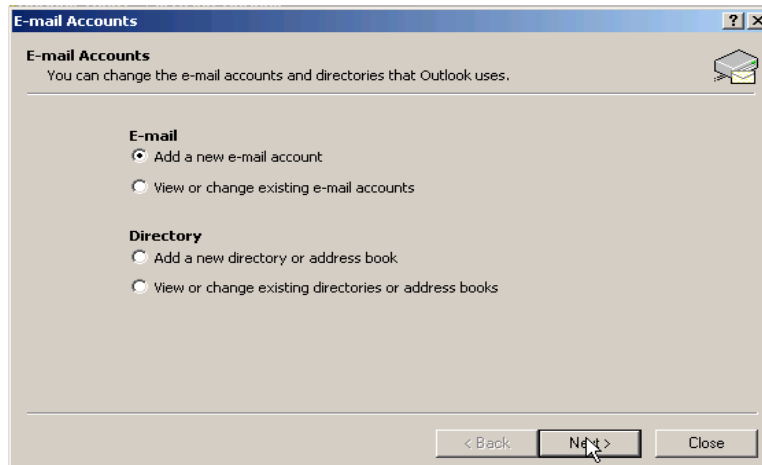


Figure 9

3. Select 'POP3' and click 'Next'

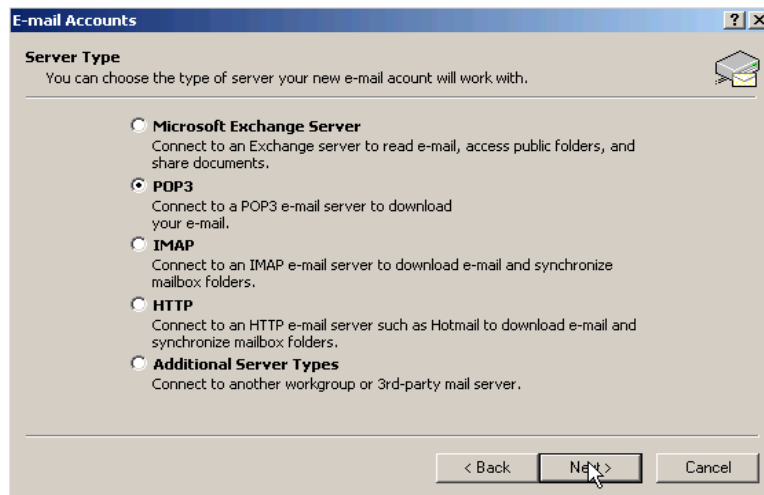


Figure 10

4. Now fill in the following:

'Your Name' is usually your first and last names.

'E-mail Address' is the e-mail address you were given (normally what you requested, unless the address has already been taken).

'Incoming mail' server is mail.simcoemail.com

'Outgoing mail' server is smtp.simcoemail.com

'User Name' is simply your e-mail address.

'Password' is as you requested.

5. Click 'Next'

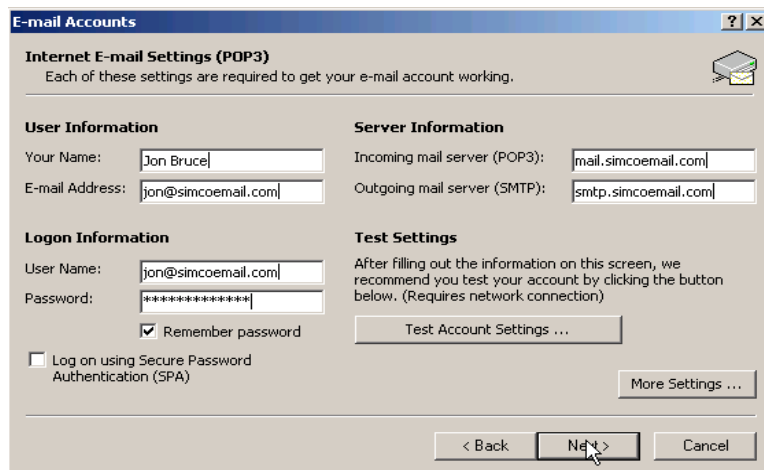


Figure 11

That's it, just click finish and you're all done.

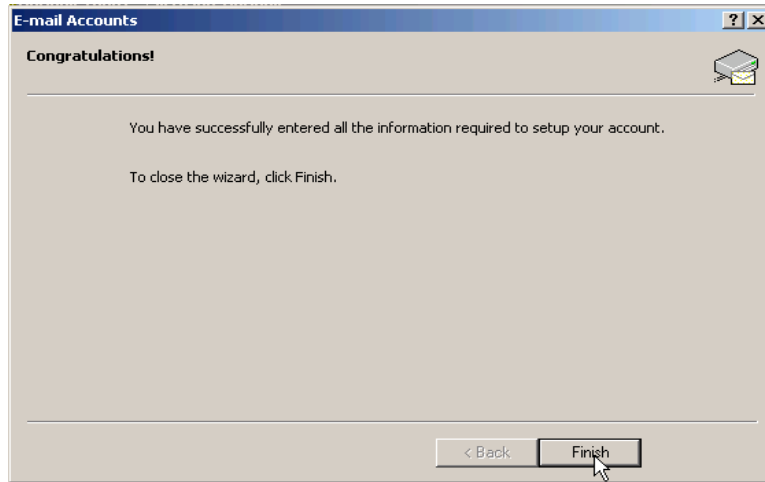


Figure 12

Adding and Email Account in Microsoft Outlook Express

1. Click on 'Tools' then 'Accounts...'

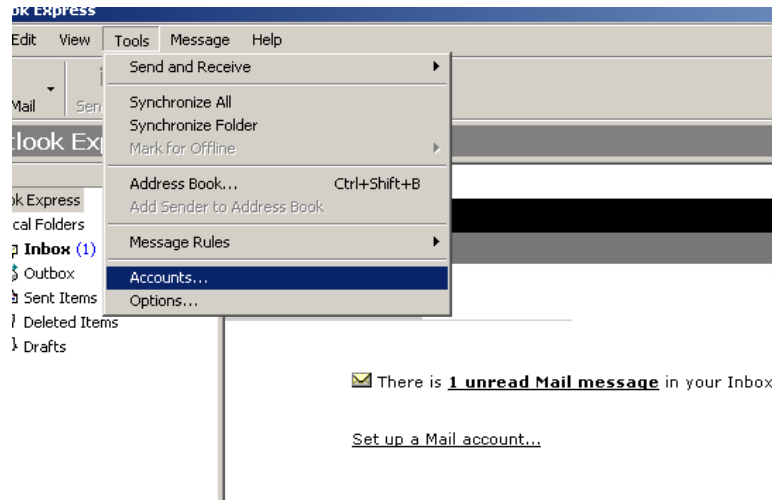


Figure 13

2. Select 'Add' and 'Mail...'

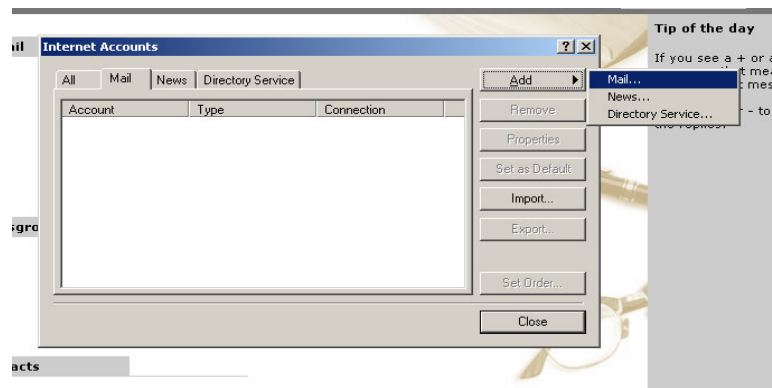


Figure 14

3. A new window will open, asking for your 'Display name'. This is what people you send mail to will see was your full name. Type your first name and last name, or business name if you choose. Now click 'Next' for the next step.



Figure 15

4. Next Outlook Express will ask you for your email address. Enter your email address and click 'Next'

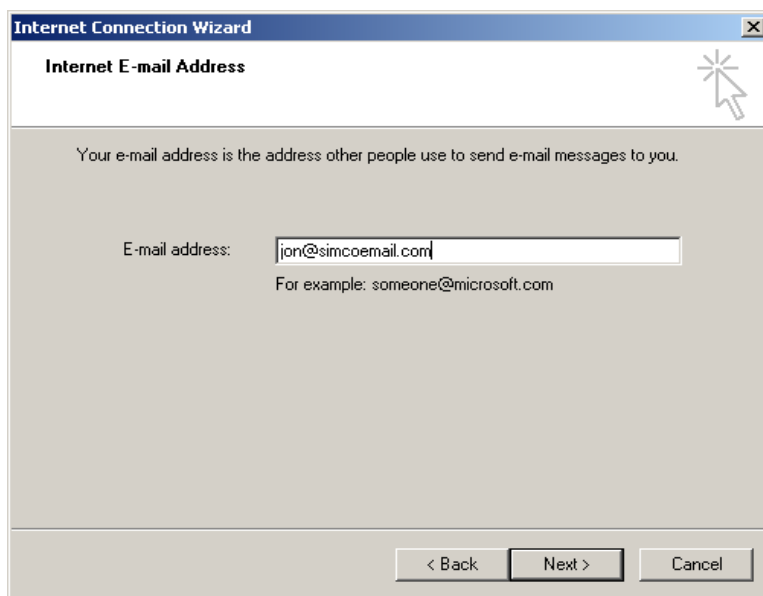


Figure 16

Next you'll be asked what type of mail server you'd like to use, what the incoming mail server is, and what the outgoing mail server is.

5. Enter POP3 for the mail server, then mail.simcoemail.com for the Incoming mail server, and smtp.simcoemail.com as the Outgoing mail server.

6. Now click 'Next' to be taken to the next step.

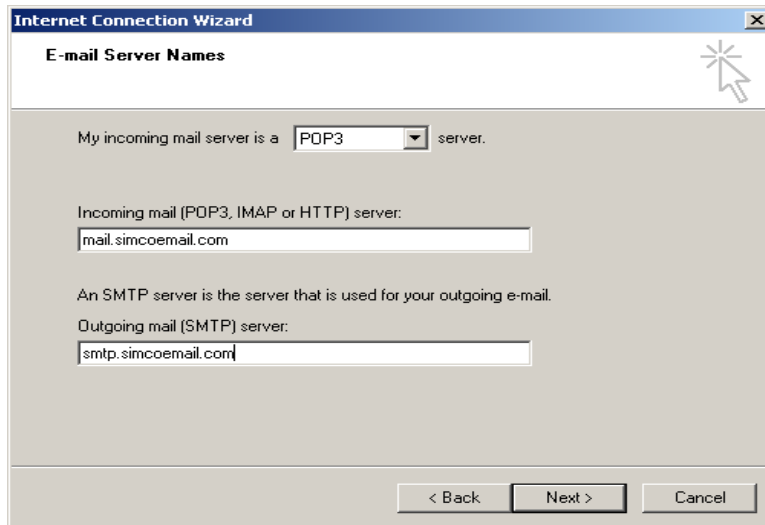


Figure 17

Now you'll be asked for the account name and password.

7. Enter your email address for account, and the password you requested. Check 'Remember password' to avoid being asked your password each time you check your mail.

8. Click 'Next'.



Figure 18

That's it! You're all done. Just click 'Finish' and you can start sending and receiving e-mail.

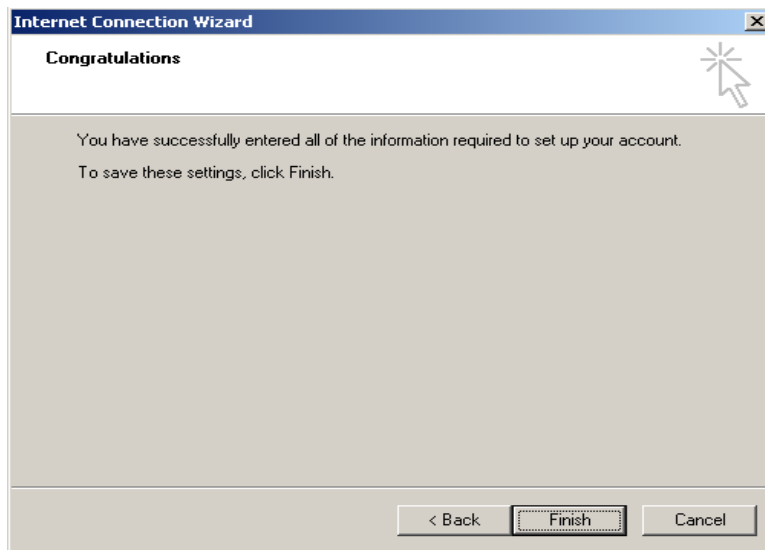


Figure 19

You can also check your email via our webclient at the following addresses:

If your email ends in **simcoemail.com**, go to: <http://www.simcoemail.com/mail/>

If your email ends in **ptpbroadband.com**, go to: <http://webmail.ptpbroadband.com/mail>

For any issues/concerns or comments email us at support@ptpbroadband.com or call us at 705-730-1360 Monday to Friday 8am to 4:30pm.